

2024 South Florida Regional Governance Training



At Health Choice Network (HCN)

Miami - October 23rd from 10:00 a.m. to 2:30 p.m.

FQHC board members are invited to join us for our South Florida Regional Governance Training. Participants will have an opportunity to network with peers and deepen their understanding about key aspects of the Health Center Program (HCP) as it relates to their role and responsibilities as board members. Material will be presented in an interactive format.

Collectively, the facilitators have over 50 years of experience working with community health centers. Learn more about the [speakers](#).

- Jonathan Chapman, President and CEO at the Florida Association of Community Health Centers (FACHC)
- Daniel Diaz, Consultant with over 30 years of experience working with community health centers
- Erin Sologaistoa, Director of CHC Sustainability and Operations Programming at FACHC

This training is hosted by the Florida Association of Community Health Centers (FACHC), the state's Primary Care Association (PCA), supported by HRSA to advance the work of community health centers in Florida.

The cost, including lunch is \$129. More information and [registration](#). **Space in limited. Register by midnight on Wednesday, October 16th.** View [nearby hotels](#).

AGENDA

1. History and Impact of the Health Center Program (HCP) Mission and Movement
2. Key FQHC Board Requirements and Oversight Mechanisms:
 - Strategic Planning
 - Financial Management
 - Required & Additional Services
 - Needs assessment
 - Program Monitoring

Lunch

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AGENDA (Continued)

4. Governing Vs. Managing: Clarifying the Distinctions Between:
 - Governance Vs. Management
 - Strategic Issues Vs. Non-Strategic Issue
 - The Boards Role Vs. The CEO's Role
5. Key Board Policies: The Sliding Fee Discount Program (SFDP)
 - HRSA's Operational Site Visits (OSVs)
 - Defining "Income" & "Family Size"
 - Determining eligibility and redetermination requirements
 - Impact of the SFDP on access to care
5. Key Board Policies: Clinical Quality Improvement
 - Monitoring Quality & Utilization
 - Patient Satisfaction & Handling Patient Grievances
 - Credentialing and Privileging

For more information, contact Erin@fachc.org (850) 942-1822.