# Community Health Centers

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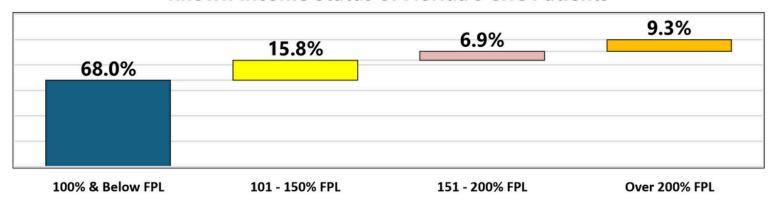
### What is a Community Health Center?

There are over 1,400 community health center (CHC) organizations that operate more than 15,000 community-based, local health care hubs that focus on meeting the needs of the people and areas they serve. Led by an independent Board made up of a majority patients (51%), Community Health Centers (CHCs) treat people's medical, dental, mental health, substance use, pharmacy, and other health care needs.

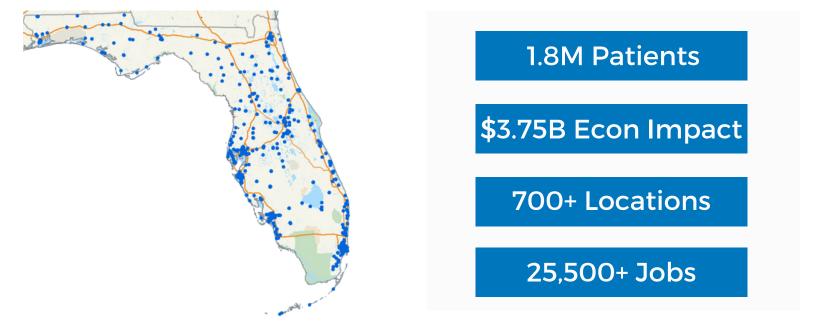
### Who are Community Health Center Patients?

Community health centers are designated by the Health Resources and Services Administration (HRSA) to provide care to patients in a specific geographic service area – however, anyone, including those outside of the service area, those experiencing homelessness, agricultural workers, those living in public housing, single parents, and veterans are all welcome to receive services at their local CHC.

#### **Known Income Status of Florida's CHC Patients**



A quality, comprehensive continuum of primary care is made available to all, regardless of their insurance status or ability to pay. All community health centers adjust their fees based on a local market analysis and a Board-approved sliding scale that varies on income and family size. Over 90% of health center patients have incomes less than 200% of the federal poverty level.



# Community Health Centers

FLORIDA PLANT

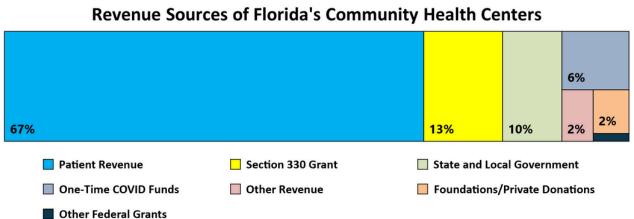
### What is required to earn a designation as a Community Health Center?

HRSA uses tools based on data to assess proposed service areas. These tools indicate which areas are needier in a fair and transparent way using: (1) Service Area Needs Assessment Methodology (SANAM); (2) Unmet Need Score; (3) UNS Map Tool; (4) Service Area Status; and (5) Service Use Benchmarks. In addition to identifying if a need exists, each applicant must meet the following criteria:

- Are a public or nonprofit entity
- Have a governing board where a majority of its members are patients
- Focus on the needs of the groups of people and the areas they serve
- Develop systems of care that center on the patient
- Serve everyone, even if they cannot pay
- Charge for services on a sliding fee scale
- Provide all required services (preventive, diagnostic, referral, case management/enabling, education, and more)
- Follow a detailed, 21-Chapter <u>Compliance Manual</u> and be reviewed by HRSA on each individual element at least once every three years

### How are Community Health Centers Funded?

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### Where to find a Community Health Center?

You can find them in cities, rural areas, and everywhere in between. 54 Florida CHCs operate in about 750 locations across Florida, including over 100 school-based locations and approximately 100 mobile units that bring the care from inside the four walls out to the community.

